NOTICE OF PUBLIC HEARING AND PROPOSED WATER RATE CHANGES

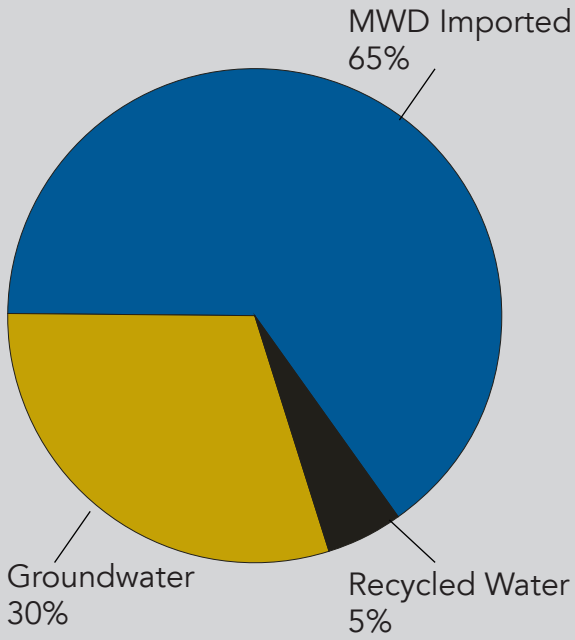
The City of Glendale (City) is proposing updates to water rates to keep pace with rising costs and infrastructure needs. The Glendale City Council will hold a public hearing at the City of Glendale Council Chambers, 613 E. Broadway, 2nd Floor, on November 3, 2026, at 6:00 p.m., to consider the proposed water rate changes. The hearing will be held in accordance with Proposition 218 (California Constitution Article XIII D, Section 6), and the public is invited to provide spoken or written comments. Customers who are property owners or tenants also have an opportunity to submit a written protest as described in this Notice. This Notice summarizes the reasons for, and amounts of, the proposed updates and the calculations used to determine the updated rates. Scan the QR code or visit GlendaleCA.gov/ProposedWaterRates for additional information about the proposed rate adjustments.



If adopted, the proposed rates will take effect on January 1, 2027, with annual adjustments each January 1st through 2031.

Where Your Water Comes From

GWP has limited control over the cost of imported water, which makes up the majority of supply.



Why Rate Updates Are Needed

Glendale Water & Power (GWP) has provided essential water service for over a century. In recent years, the costs to operate, maintain, and improve the water system have increased significantly.

GWP recently completed a long-term Water Master Plan to guide strategic upgrades that will support a reliable, adaptable water system. That planning process uncovered several critical infrastructure needs across the system. Despite regular maintenance, much of Glendale's water system has aged beyond its useful life, increasing the risk of emergency breaks. GWP must invest now so you can continue to rely on your water service. Construction costs rise every year, making these repairs more expensive the longer we wait. Additionally, emergency repairs are much more expensive than planned maintenance. If GWP delays, it risks pipe breaks and system failures that put public health, safety, and your everyday routine in jeopardy.

A major driver of rising costs is the price GWP pays to import water from the Metropolitan Water District of Southern California (MWD). Because Glendale relies on MWD for 60 to 70 percent of its water supply, GWP has limited ability to control these costs. Since July 2022, MWD's rates have increased by approximately 34 percent — increases that GWP can no longer absorb on behalf of its customers.

+34%

MWD rate increase since July 2022

How GWP Ensures Fair Water Rates

By law, water rates only cover the true cost of providing service, meaning the money you pay goes directly back into operating and maintaining the water system. GWP does not use tax dollars to provide water service.

GWP uses water rates to calculate the amount you see on your bill. The City hired Raftelis, an independent consulting firm with more than 30 years of experience in utility rate studies, to perform a cost-of-service analysis to calculate rates that are fair and comply with state law. This means each customer pays their share based on the demands they place on the water system.

How Your Bill Is Calculated and What Is Changing

GWP calculates water rates to cover the actual costs of providing water service. Consider water rates as the math equation that leads to the final answer, or the number you see on your water bill. Here's how it works:

Your water bill is made up of a few different parts. The first is a fixed monthly meter charge based on the size of your water meter. The second is based on how much water you actually use, measured in units called hundred cubic feet (HCF). The more you use, the higher the bill.

1 HCF = about 748 gallons

HCF stands for Hundred Cubic Feet, the standard unit on your water bill

GWP currently uses a three-tier rate structure for some customer classes. The proposed rates would move to two tiers for all customer classes. The two-tier structure reflects GWP's two water sources, accounting for the difference between locally produced groundwater and more expensive imported water from MWD.

In addition, GWP's new rate structure will account for costs associated with pumping to different elevations in our service area. GWP delivers water to customers across seven elevation zones, called pump zones. Higher elevation zones require more energy to move water uphill, which is reflected in an additional charge. Customers in higher pump zones will see a slightly different impact based on their elevation, reflecting the additional pumping costs.

If you are interested in how the proposed rate changes will impact your bill, you can visit GlendaleCA.gov/ProposedWaterRates for the water rate calculator or call GWP's Customer Service Department at (855) 550-4497 or email them at GWPCustomerService@GlendaleCA.gov.



Water Rate Tables

Proposed Monthly Potable Fixed Customer Charge

Meter Size	Current Charge	Jan 1, 2027	Jan 1, 2028	Jan 1, 2029	Jan 1, 2030	Jan 1, 2031
All Customers						
5/8-inch	$19.37	$42.00	$46.62	$51.28	$56.41	$60.36
3/4-inch	$27.02	$42.00	$46.62	$51.28	$56.41	$60.36
1-inch	$42.37	$42.00	$46.62	$51.28	$56.41	$60.36
1 1/2-inch	$80.67	$113.37	$125.84	$138.42	$152.26	$162.92
2-inch	$126.64	$174.54	$193.74	$213.11	$234.42	$250.83
3-inch	$272.22	$368.24	$408.75	$449.63	$494.59	$529.21
4-inch	$486.76	$653.70	$725.61	$798.17	$877.99	$939.45
6-inch	$1,000.11	$1,336.77	$1,483.81	$1,632.19	$1,795.41	$1,921.09
8-inch	$1,842.94	$2,458.21	$2,728.61	$3,001.47	$3,301.62	$3,532.73
10-inch	$2,915.64	$3,885.51	$4,312.92	$4,744.21	$5,218.63	$5,583.93
12-inch	$3,835.10	$5,108.91	$5,670.89	$6,237.98	$6,861.78	$7,342.10

Current and Proposed Tier Allotment and Potable Water Variable Rates

Current Potable Water Variable Rates

Customer Class	Tier Breakpoints	Existing Charge ($ / HCF)
Single-Family		
Tier 1	0-8 HCF	$2.80
Tier 2	9-15 HCF	$4.11
Tier 3	>15 HCF	$4.28
Multi-Family		
Tier 1	# Of Dwelling Units * 6 HCF	$2.80
Tier 2	All Additional HCF	$4.11
Commercial		
Tier 1	All Units	$4.04
Irrigation		
Tier 1	All Units	$4.19

Proposed Tier Allotment

Meter Size	Gallons per Minute	Capacity Factor	Tier 1	Tier 2
All Customers				
5/8-inch	20	1.00	0-10	>10
3/4-inch	30	1.00	0-10	>10
1-inch	50	1.00	0-10	>10
1 1/2-inch	100	3.33	0-33	>33
2-inch	160	5.33	0-53	>53
3-inch	350	11.67	0-117	>117
4-inch	630	21.00	0-210	>210
6-inch	1,300	43.33	0-433	>433
8-inch	2,400	80.00	0-800	>800
10-inch	3,800	126.67	0-1,267	>1,267
12-inch	5,000	166.67	0-1,667	>1,667

Proposed Potable Water Variable Rates

Meter Size	Jan 1, 2027 ($ / HCF)	Jan 1, 2028 ($ / HCF)	Jan 1, 2029 ($ / HCF)	Jan 1, 2030 ($ / HCF)	Jan 1, 2031 ($ / HCF)
Single Family					
Tier 1	$4.09	$4.54	$4.99	$5.49	$5.87
Tier 2	$6.92	$7.68	$8.45	$9.30	$9.95
Multi-Family					
Tier 1	$4.09	$4.54	$4.99	$5.49	$5.87
Tier 2	$6.92	$7.68	$8.45	$9.30	$9.95
Commercial					
Tier 1	$4.17	$4.63	$5.09	$5.60	$5.99
Tier 2	$6.92	$7.68	$8.45	$9.30	$9.95
Irrigation					
Tier 1	$4.17	$4.63	$5.09	$5.60	$5.99
Tier 2	$6.92	$7.68	$8.45	$9.30	$9.95

Water rates are subject to a Water Adjustment Charge (WAC), Glendale Municipal Code (GMC) Section 13.08.150, to reflect increases or changes in the cost of purchased water and the electricity required to pump and deliver water compared to amounts budgeted by GWP for these expenses. The WAC allows these changes in water supply and pumping costs to be reflected in customer rates.

Proposed Monthly Private Fire Line Fixed Customer Charge

Meter Size	Current Charge	Jan 1, 2027	Jan 1, 2028	Jan 1, 2029	Jan 1, 2030	Jan 1, 2031
5/8-inch	$4.47	$11.61	$12.89	$14.18	$15.60	$16.69
3/4-inch	$4.47	$11.73	$13.02	$14.32	$15.75	$16.85
1-inch	$4.47	$12.08	$13.41	$14.75	$16.23	$17.37
1 1/2-inch	$5.25	$13.35	$14.82	$16.30	$17.93	$19.19
2-inch	$6.63	$15.54	$17.25	$18.98	$20.88	$22.34
3-inch	$11.55	$23.38	$25.95	$28.55	$31.41	$33.61
4-inch	$20.04	$36.91	$40.97	$45.07	$49.58	$53.05
6-inch	$50.52	$85.48	$94.88	$104.37	$114.81	$122.85
8-inch	$103.07	$169.25	$187.87	$206.66	$227.33	$243.24
10-inch	$182.11	$295.25	$327.73	$360.50	$396.55	$424.31
12-inch	$291.65	$469.88	$521.57	$573.73	$631.10	$675.28

Proposed Monthly Recycled Water Fixed Customer Charge

Meter Size	Current Charge	Jan 1, 2027	Jan 1, 2028	Jan 1, 2029	Jan 1, 2030	Jan 1, 2031
5/8-inch	$13.00	$26.18	$29.06	$31.97	$35.17	$37.63
3/4-inch	$17.48	$26.18	$29.06	$31.97	$35.17	$37.63
1-inch	$26.43	$26.18	$29.06	$31.97	$35.17	$37.63
1 1/2-inch	$48.82	$60.62	$67.29	$74.02	$81.42	$87.12
2-inch	$75.70	$90.14	$100.06	$110.07	$121.08	$129.56
3-inch	$160.80	$183.63	$203.83	$224.21	$246.63	$263.89
4-inch	$286.20	$321.40	$356.75	$392.43	$431.67	$461.89
6-inch	$586.23	$651.06	$722.68	$794.95	$874.45	$935.66
8-inch	$1,078.86	$1,192.30	$1,323.45	$1,455.80	$1,601.38	$1,713.48
10-inch	$1,705.85	$1,881.14	$2,088.07	$2,296.88	$2,526.57	$2,703.43
12-inch	$2,243.26	$2,471.58	$2,743.45	$3,017.80	$3,319.58	$3,551.95
14-inch	$2,243.26	$3,701.66	$4,108.84	$4,519.72	$4,971.69	$5,319.71
16-inch	$2,243.26	$4,931.74	$5,474.23	$6,021.65	$6,623.82	$7,087.49

Variable Recycled Water Rates

Current Recycled Water Variable Rates

Customer Class	Existing Charge ($ / HCF)
Commercial	$2.84
Irrigation	$2.84

Proposed Variable Recycled Water Rates

Tier Allotment	Jan 1, 2027 ($ / HCF)	Jan 1, 2028 ($ / HCF)	Jan 1, 2029 ($ / HCF)	Jan 1, 2030 ($ / HCF)	Jan 1, 2031 ($ / HCF)
All Use	$3.91	$4.34	$4.77	$5.25	$5.62

Proposed Pump Zone Rates

Pump Zone	Current Charge	Jan 1, 2027 ($ / HCF)	Jan 1, 2028 ($ / HCF)	Jan 1, 2029 ($ / HCF)	Jan 1, 2030 ($ / HCF)	Jan 1, 2031 ($ / HCF)
1 (724')	N/A	$0.05	$0.06	$0.06	$0.07	$0.07
2 (968')	N/A	$0.25	$0.28	$0.31	$0.34	$0.36
3 (1,290')	N/A	$0.84	$0.93	$1.03	$1.13	$1.21
4 (1,666')	N/A	$1.83	$2.03	$2.23	$2.46	$2.63
5 (2,000')	N/A	$2.31	$2.56	$2.82	$3.10	$3.32
6 (2,400')	N/A	$3.42	$3.80	$4.18	$4.59	$4.91
7 (2,483')	N/A	$5.08	$5.64	$6.20	$6.82	$7.30

Questions & Comments

If you have any questions regarding this Notice, please call (855) 550-4497 between 8:30 a.m. and 5 p.m., Monday through Thursday, Fridays 8:30 a.m. – 4:30 p.m., or visit the water rates website at GlendaleCA.gov/ProposedWaterRates. General comments and emails are not counted as formal legal protests. See the legal notice below for formal Proposition 218 protest instructions.

Community Meetings

Four community meetings have been scheduled to discuss the proposed water rate changes with customers. For more information about these community meetings, please visit our website at GlendaleCA.gov/ProposedWaterRates. Meeting dates and times are subject to change, so please check the website for the most up-to-date information.

Oct. 7 6:00 p.m. – 7:30 p.m.: Adult Recreation Center, 201 E Colorado St, Glendale, CA 91205 (Parking available at the Marketplace Parking Structure at 120 S. Artsakh Ave).

Oct. 15 6:00 p.m. – 7:30 p.m.: Sparr Heights Community Center, 1613 Glencoe Way, Glendale, CA 91208

Oct. 17 9:00 a.m. – 10:30 a.m.: Brand Park Library & Arts Center, 1601 W Mountain St, Glendale, CA 91201

Oct. 24 10:00 a.m. – 11:30 a.m.: Zoom meeting (Registration required. Link will be provided on GlendaleCA.gov/ProposedWaterRates).

NOTICE TO PROPERTY OWNERS AND CUSTOMERS

This Notice is being furnished to you by the City in accordance with Article XIII-D, Section 6 of the California Constitution (Proposition 218), which requires the City to notify customers and property owners of record of proposed water rate adjustments. The City Council will conduct a Public Hearing at 6:00 p.m. on November 3, 2026, at the City Council Chambers located on the 2nd floor in the City Hall at 613 E. Broadway, Glendale, CA 91206.

All those interested are invited to appear at the time and place of the Public Hearing on November 3, 2026, to give oral or written testimony or to submit written protests regarding the proposed rate adjustments. The City Council will hear and consider oral testimony and written materials submitted regarding proposed rate adjustments at the public hearing. Upon conclusion of the public hearing, the Council will vote on rate recommendations. The City Council has the authority to adjust the proposed rate updates in response to oral testimony and written materials submitted for consideration, provided that any adjustments do not increase rates beyond those proposed in this Notice.

How to Protest Proposed Rate Adjustments

The proposed water rate adjustments are subject to a majority protest process under Proposition 218. Any record owner of a property, or a tenant, of a parcel(s) subject to the proposed rates, may submit a written protest against the proposed rate adjustments. Owners of multiple parcels may file one protest for each parcel owned within the City's service area. Only one written protest against the proposed rate adjustments per parcel will be counted in determining whether a majority protest exists.

Written Protest Procedures

A written protest must be submitted to the City in paper form and include all of the following to be counted in determining whether there is a majority protest (50% + 1):

- Clearly stated opposition to the proposed rate adjustments for water service charges;
- Name of the record property owner or customer of record who is submitting the protest;
- Identification by street address or assessor's parcel number of the property for which the protest is made or identification of the account number for the customer of record; and
- Original signature and legibly printed name of the record property owner or customer of record who is submitting the protest.

An electronic (emailed or faxed) or spoken protest CANNOT be counted.

Written protests may be delivered to the City at the City Council Chambers during the public hearing (prior to the close of the hearing). In advance of the public hearing, written protests may be mailed or personally delivered to the City Clerk (City of Glendale, 613 E. Broadway, Glendale, CA 91206), provided they must be received by City staff before the conclusion of the public hearing on November 3, 2026. No late protests will be accepted after the public hearing closes.

At the public hearing, the City Council will accept and consider all written protests and hear all oral comments on the proposed rate adjustments. However, oral or emailed comments will not be counted in determining the existence of a majority protest.

What is a Majority Protest?

A majority protest against the proposed rate adjustment will exist if, at the end of the Public Hearing, written protests submitted and not withdrawn represent a majority of the parcels (50% + 1) that receive the applicable services (water). The City cannot adopt a proposed rate adjustment if a majority protest exists for that service (water).

Notice of Public Hearing and Proposed Water Rate Changes

This document contains important information about a Notice of Public Hearing on Proposed Water Rate Changes. Please visit GlendaleCA.gov/ProposedWaterRates for translated copies of this notice or call Glendale Water & Power Customer Services (855) 550-4497 for more information or scan this QR Code.

이 문서는 제안된 수도 요금 변경에 대한 공청회 통지서에 관한 중요한 정보를 포함하고 있습니다. 이 통지서의 번역본을 보시려면 GlendaleCA.gov/ProposedWaterRates를 방문하시고 더 자세한 정보는 Glendale Water & Power 고객 서비스 센터 (855) 550-4497로 전화하시거나 이 QR 코드를 스캔하십시오.

Este documento contiene información importante sobre un Aviso de Audiencia Pública sobre los Cambios Propuestos en las Tarifas de Agua. Visite GlendaleCA.gov/ProposedWaterRates para obtener copias traducidas de este aviso, llame al Servicio al Cliente de Glendale Water & Power al (855) 550-4497 para obtener más información o escanee este código QR.

Այս փաստաթուղթը պարունակում է կարևոր տեղեկություններ ջրի սակագների առաջարկվող փոփոխությունների վերաբերյալ հանրային լսումների ծանուցման մասին: Այս ծանուցման թարգմանված օրինակների համար խնդրում ենք այցելել GlendaleCA.gov/ProposedWaterRates կամ զանգահարել Glendale Water & Power-ի հաճախորդների սպասարկման բաժին (855) 550-4497 հեռախոսահամարով լրացուցիչ տեղեկությունների համար, կամ սկանավորել այս QR կոդը:

Ang dokumentong ito ay naglalaman ng mahalagang impormasyon tungkol sa isang Abiso ng Pampublikong Pagdinig ukol sa mga Iminungkahing Pagbabago sa Singil sa Tubig. Mangyaring bisitahin ang GlendaleCA.gov/ProposedWaterRates para sa mga isinaling kopya ng abisong ito, o tumawag sa Glendale Water & Power Customer Services sa (855) 550-4497 para sa karagdagang impormasyon, o i-scan ang QR Code na ito.

Этот документ содержит важную информацию об Уведомлении о проведении открытых слушаний по предлагаемым изменениям тарифов на воду. Пожалуйста, посетите сайт GlendaleCA.gov/ProposedWaterRates для получения переведенных копий данного уведомления, позвоните в службу поддержки клиентов Glendale Water & Power по телефону (855) 550-4497 для получения дополнительной информации или отсканируйте этот QR-код.

GlendaleCA.gov/ProposedWaterRates | (855) 550-4497 | 141 N. Glendale Ave. Glendale, CA 91206

This notice is being sent to property owners in the City of Glendale listed in the Los Angeles County Assessor's database as well as to all individuals who are electric and water customer account holders. As a result, you may receive this notice in duplicate. We apologize for any inconvenience this may cause.

Notice of Public Hearing and Proposed Water Rate Changes

City of Glendale
ATTN: City Clerk
613 E. Broadway
Glendale, CA 91206